

Councils are here to help during coronavirus outbreak

Broadland and South Norfolk Councils' Help Hub is still answering an average of 500 calls a day from residents asking for help during the coronavirus lockdown.

Staff and volunteers are also working with communities across both districts to ensure that everyone gets the help they need.

In the last three weeks staff and volunteers have been sent out 2,500 times to support vulnerable residents across both districts.

Among those that asked for help was an NHS worker. She called when her busy shifts meant she didn't have time to support her daughter, who requires kidney dialysis three times a week, and drop off food supplies to her 93 year old uncle and his partner.

Volunteers were organised to deliver food parcels to the elderly couple so she was able to ensure her daughter got the support she needed.

A family phoned when they found themselves with no money for food after Dad had been laid off from work. There were two children in the house and Mum had just been discharged from hospital that day having given birth to their third.

Volunteers delivered a weekend's supply of food for the whole family along with nappies and other necessities for the baby, and they were provided with a voucher and contact details for the local food bank.

If you are a **Broadland** and South Norfolk resident in need of support during the coronavirus outbreak call the **Help Hub on 01508 533933** and they will help in any way they can.

If you would like to join the team of incredible volunteers helping those in need you can sign up through the Voluntary Norfolk website – www.voluntarynorfolk.org.uk/